Sentiment and Emotion Classification using Deep Learning (Text)





- Introduction to Sentiment / Emotion analysis
- Sentiment classification using convolutional neural network/Recurrent Neural Network
- Demo

Sentiment and Emotion Analysis

- **Sentiment analysis** aims to identify the orientation of opinion in a piece of text.
 - Positive, Negative, or Neutral.
- **Emotions analysis** is deeper analysis of human emotions and sensitivities.
 - Anger, disgust, happy, fear, sadness, etc.
- Of course the same can overlap: if the user is happy, they will typically express positive sentiments on something.



Levels of Sentiment Analysis

- Document Level
 - Overall sentiment of document.
- Sentence Level
 - Document consist of many sentences/paragraphs
 - Sentiment of a stand alone sentence
- Aspect Level
 - Sentiment towards an attribute/feature/aspect of a sentence.
 - Aspect is an attribute or component of the product that has been commented on in a review.
 - Sentiment targets helps us to understand the sentiment analysis problem better.
 - Battery of this phone is good but camera quality is poor.
 - aspect: camera: positive
 - aspect: **battery: negative**

Problem Definition

• Given a document/sentence, predict its sentiment class.



Deep Learning Solution



Data Representation: Input and Output

- Tokenize a sentence into words.
 - Camera of this phone is good.
 - Tokens: 'camera', 'of', 'this', 'phone', 'is', 'good'
- Convert sequence of words into some numeric representation (i.e. word embeddings)
- Let label representation be:
 - Negative: 0, Neutral: 1, Positive: 2
 - Input will be one hot vector representation of label.
 - Negative: [1, 0, 0]
- **Input:** Sequence of word embeddings for sentence.
- **Output:** Label 0, 1, or 2.

Sentiment Classification Using Convolutional Neural Network

- Word Embedding Matrix
 - Embedding of words of a sentence.
- Convolutional Layer
 - Total filters: 6; 2 each of size 2, 3, and 4.
- Pooling layer
 - Max pooling
- Concatenate the max pool vectors
- Classification
 - Softmax activation function (multiclass)





Basic steps

- Import necessary libraries.
- Design network
- Prepare/ load training data
- Train the network
- Evaluate the network
 - Prepare/load testing data
 - Predict output data

Implementation Details

- Python based Keras API <u>https://keras.io/</u>
- Task description:
 - Dataset: Shared task dataset (SemEval 2013): tweet, sentiment
 - Labels: positive, negative, or neutral.

• Training data, development data, test data.

Thank you